

In 2018, passenger transportation volumes reached a ten-year high of 1.157 billion people (up 3.5% y-o-y).

The Urban Commuter Train project encompassed 11 metropolitan areas: Moscow, Krasnoyarsk, Ufa, Rostov-on-Don, Tambov, Voronezh, Volgograd, Kaliningrad, Kazan, Yaroslavl and Yekaterinburg.

During the 2018 FIFA World Cup Russia™, 734 additional trains were scheduled to transport fans and client groups, with 383,900 tickets sold and almost 319,000 fans travelling free of charge. For the third year running, the Company offered, at its own expense, special prices on tickets for children aged between 10 and 17.

Help desks for passengers with reduced mobility were set up at 133 railway stations.

The number of participants of the RZD Bonus loyalty programme increased to 4 million people.

Free unlimited Wi-Fi access is available at 107 railway stations in Russia.

Russian Railways developed and launched RZD passengers - a single customer mobile app.

Russian Railways also offered a family-friendly version of the RZD Bonus programme (bonus points for all family members).

Overall, high-speed and ultra high-speed trains (FPC, Sapsan, Allegro) transported ca. 15.6 million people (up 26% y-o-y).

110 multimodal routes with combined train & bus service were launched.